

**MADISON COUNTY ROAD DEPARTMENT
CLOSED CALL ANALYSIS
JUNE 2023**

Madison County Road Department

Reporting Dates 06/01/23 through 06/30/23

Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
39488 A	06/01/23 07:05:00	06/08/23 07:05:00	06/02/23 7	Limb Pickup Closed Helen,	Brown, Shirley Caller	Hallmark Pl Hallmark Place		Medium Priority
	Dur (hrs/days) 168						District 5	Medium Priority
39489 A	06/01/23 07:25:00	06/06/23 08:53:00	06/02/23 5	Trash Related Closed Mattress pick up	Brown, Shirley Thompson	Renfroe Rd Renfroe Rd		Medium Priority
	Dur (hrs/days) 120						District 1	Medium Priority
39490 A	06/01/23 08:00:00	06/05/23 10:17:00	06/02/23 4	Limb Pickup Closed Limbs pick up	Brown, Shirley Rouse, Lisa	Twin Cedars Dr Twin Cedars Dr		Medium Priority
	Dur (hrs/days) 96							Medium Priority
39491 A	06/01/23 09:39:00	06/07/23 07:10:00	06/02/23 6	Limb Pickup Closed I have a request for limb pickup at 115 Grayhawk Pwky	Brown, Shirley Ridinger, Drew	Grayhawk Pkwy Grayhawk Pkwy		Medium Priority
	Dur (hrs/days) 144						District 4	Medium Priority
39493 A	06/01/23 09:52:00	06/08/23 07:05:00	06/02/23 7	Limb Pickup Closed Limbs pick up	Brown, Shirley Dear, Belle	Burne Run Burne Run		Medium Priority
	Dur (hrs/days) 168						District 4	Medium Priority
39494 A	06/01/23 10:01:00	06/06/23 09:02:00	06/02/23 5	Limb Pickup Closed Limbs pick up	Brown, Shirley Moore, Martha	Simpson Dr Simpson Dr		Medium Priority
	Dur (hrs/days) 120						District 4	Medium Priority
39495 A	06/01/23 10:29:00	06/09/23 15:20:00	06/02/23 8	Limb Pickup Closed Limbs pick up	Brown, Shirley Hodges, Scott	Persimmon Pl Persimmon Pl		Medium Priority
	Dur (hrs/days) 192							Medium Priority
39496 A	06/01/23 10:51:00	06/08/23 07:10:00	06/02/23 7	Limb Pickup Closed Limbs pick up	Brown, Shirley Judy	Village East Village East		Medium Priority
	Dur (hrs/days) 168						District 1	Medium Priority
39497 A	06/01/23 12:08:00	06/06/23 09:02:00	06/02/23 5	Limb Pickup Closed Limbs pick up	Brown, Shirley Charles	Middlefield Dr Middlefield Dr		Medium Priority
	Dur (hrs/days) 120						District 1	Medium Priority
39498 A	06/01/23 12:10:00	06/14/23 15:04:00	06/02/23 13	Limb Pickup Closed Limbs pick up	Brown, Shirley John	St Davids Way St Davids Way		Medium Priority
	Dur (hrs/days) 312							Medium Priority

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39500 A	06/01/23 13:41:00	06/06/23 15:58:00	06/02/23 5	Limb Pickup Closed Limbs pick up	Brown, Shirley Unknown	Southwood Dr Southwood Dr	District 1	Medium Priority
39503 A	06/01/23 13:45:00	06/08/23 07:06:00	06/02/23 7	Limb Pickup Closed Limbs pick up	Brown, Shirley Thomas, Cynthia	Steels Pointe Steels Pointe	District 3	Medium Priority
39505 A	06/01/23 15:32:00	06/06/23 09:03:00	06/02/23 5	Illegal Dumpsite Closed Need trash pick up off the side of the road so the tractors can cut	Brown, Shirley Felton	Heindl Rd Heindl Rd	District 4	Medium Priority
39506 A	06/01/23 15:33:00	06/07/23 07:11:00	06/02/23 6	Limb Pickup Closed Limbs pick up	Brown, Shirley Bruce	Grayhawk Pkwy Grayhawk Pkwy		Medium Priority
39507 A	06/01/23 15:36:00	06/08/23 15:38:00	06/02/23 7	Limb Pickup Closed Needs limb pickup	Brown, Shirley Witter, Derrick	Sagefield Dr Sagefield Square	District 4	Medium Priority
39508 A	06/01/23 15:37:00	06/06/23 16:01:00	06/02/23 5	Limb Pickup Closed Needs limb pickup	Brown, Shirley Mitchell, Russell	Belle Terre Dr Belle Terre Drive	District 3	Medium Priority
39511 A	06/02/23 09:29:00	06/06/23 15:08:00	06/03/23 4	Limb Pickup Closed Limbs pick up	Brown, Shirley Sherri	Meadowgreen Ln Meadowgreen Ln	District 1	Medium Priority
39512 A	06/02/23 10:45:00	06/06/23 08:35:00	06/03/23 4	Culvert Installation Closed Need culvert installed on new property	Brown, Shirley Huddleton, Jonathan	Way Rd Way Rd	District 5	Medium Priority
39514 A	06/02/23 14:09:00	06/06/23 15:09:00	06/03/23 4	Limb Pickup Closed Limbs pick up	Brown, Shirley Kelvin	Meadowgreen Ln Meadowgreen Ln	District 1	Medium Priority
39515 A	06/02/23 14:48:00	06/06/23 08:35:00	06/03/23 4	Limb Pickup Closed Limbs pick up	Brown, Shirley Jill	Cove Ln Cove Ln	District 4	Medium Priority

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Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
39516 A	06/02/23 14:50:00	06/08/23 07:13:00	06/03/23	Limb Pickup Closed Limbs pick up	Brown, Shirley Katie	Old Hwy 16 Old Hwy 16	District 5	Medium Priority
	Dur (hrs/days) 144		6					
39518 A	06/02/23 15:25:00	06/12/23 09:37:00	06/03/23	Trash Related Closed Need trash pick up [basketball goal, etc]	Brown, Shirley Cowan	Magnolia St Magnolia St	District 3	
	Dur (hrs/days) 240		10					
39519 A	06/05/23 08:28:00	06/09/23 15:19:00	06/06/23	Limb Pickup Closed Limbs pick up	Brown, Shirley David	Hemlock Ln Hemlock Ln	District 3	Medium Priority
	Dur (hrs/days) 96		4					
39520 A	06/05/23 08:30:00	06/07/23 07:08:00	06/06/23	Limb Pickup Closed Limbs pick up	Brown, Shirley Paul	Bienville Dr Bienville Dr	District 3	Medium Priority
	Dur (hrs/days) 48		2					
39521 A	06/05/23 08:32:00	06/06/23 15:55:00	06/06/23	Limb Pickup Closed Limbs pick up	Brown, Shirley James, Angie	Harvey Crossing Harvey Crossing	District 1	Medium Priority
	Dur (hrs/days) 24		1					
39522 A	06/05/23 08:35:00	06/07/23 07:09:00	06/06/23	Limb Pickup Closed Limbs pick up	Brown, Shirley Callie	Kempen Lane Kempen Ln	District 2	Medium Priority
	Dur (hrs/days) 48		2					
39524 A	06/05/23 09:28:00	06/08/23 15:39:00	06/06/23	Limb Pickup Closed Limbs pick up	Brown, Shirley Cook, Linda	Northshore Pointe Northshore Pte	District 3	Medium Priority
	Dur (hrs/days) 72		3					
39525 A	06/05/23 09:30:00	06/09/23 15:13:00	06/06/23	Limb Pickup Closed Limbs pick up	Brown, Shirley Andy	Autumn Drive Autumn Dr		Medium Priority
	Dur (hrs/days) 96		4					
39528 A	06/05/23 14:44:00	06/08/23 07:07:00	06/06/23	Limb Pickup Closed Limbs pick up	Brown, Shirley Tracy	Sunset Cir Sunset Cir	District 1	Medium Priority
	Dur (hrs/days) 72		3					
39529 A	06/05/23 14:46:00	06/09/23 15:18:00	06/06/23	Limb Pickup Closed Limbs pick up	Brown, Shirley Jeanette	Mason Way Mason Way	District 3	Medium Priority
	Dur (hrs/days) 96		4					

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Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
39530 A	06/05/23 15:30:00	06/08/23 07:08:00	06/06/23	Limb Pickup Closed Limbs pick up	Brown, Shirley Coon, David	Sunset Cir Sunset Cir	District 1	Medium Priority
	Dur (hrs/days)	72	3					
39531 A	06/06/23 08:15:00	06/08/23 07:14:00	06/07/23	Limb Pickup Closed Limbs pick up	Brown, Shirley Rich, Ashley	Carriage Ln Carriage Ln	District 4	Medium Priority
	Dur (hrs/days)	48	2					
39532 A	06/06/23 08:58:00	06/09/23 15:15:00	06/07/23	Limb Pickup Closed Limbs pick up	Brown, Shirley James	Sweet Gum Sweet Gum	District 3	Medium Priority
	Dur (hrs/days)	72	3					
39533 A	06/06/23 09:50:00	06/08/23 07:09:00	06/07/23	Limb Pickup Closed Limbs pick up	Brown, Shirley Clarke, Mike	Caroline Blvd Caroline Blvd	District 4	Medium Priority
	Dur (hrs/days)	48	2					
39534 A	06/06/23 09:51:00	06/08/23 07:03:00	06/07/23	Limb Pickup Closed Limbs pick up	Brown, Shirley Jery	Dover Ln Dover Ln	District 3	Medium Priority
	Dur (hrs/days)	48	2					
39535 A	06/06/23 09:52:00	06/08/23 07:12:00	06/07/23	Limb Pickup Closed Limbs pick up	Brown, Shirley Brown, Fredia	Mccarty Rd Mccarty Rd	District 5	Medium Priority
	Dur (hrs/days)	48	2					
39536 A	06/06/23 09:53:00	06/08/23 15:41:00	06/07/23	Trash Related Closed Need mattress, etc pick up	Brown, Shirley Gardner, Willie Mae	Pine St Pine St	District 4	Medium Priority
	Dur (hrs/days)	48	2					
39538 A	06/06/23 13:52:00	06/08/23 07:08:00	06/07/23	Limb Pickup Closed Needs limb pickup	Brown, Shirley Hardy, Jonathan	Trinity Ct Trinity Court Madison 39110		Medium Priority
	Dur (hrs/days)	48	2					
39539 A	06/06/23 13:54:00	06/08/23 15:38:00	06/07/23	Limb Pickup Closed Limbs	Brown, Shirley Caller	Hampton Crossing Hampton Crossing Madison 39110	District 2	Medium Priority
	Dur (hrs/days)	48	2					
39542 A	06/07/23 07:14:00	06/08/23 07:04:00	06/08/23	Limb Pickup Closed Limbs pick up	Brown, Shirley Ron	Beaufort Cir Beaufort Cir	District 4	Medium Priority
	Dur (hrs/days)	24	1					

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39543 A	06/07/23 07:15:00	06/08/23 15:41:00	06/08/23	Trash Related Closed	Brown, Shirley Unknown	Center St Center St	District 3	Medium Priority
	Dur (hrs/days)	24	1	Need old furniture pick up				
39544 A	06/07/23 07:23:00	06/08/23 15:37:00	06/08/23	Limb Pickup Closed	Brown, Shirley Spencer, Etta	Wingtip Way Wingtip Way		Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
39545 A	06/07/23 10:05:00	06/09/23 15:35:00	06/08/23	Limb Pickup Closed	Brown, Shirley Johnson, Shawanda	West Elbridge Way W Elbridge Way	District 4	Medium Priority
	Dur (hrs/days)	48	2	Limbs pick up				
39549 A	06/07/23 14:16:00	06/08/23 15:39:00	06/08/23	Limb Pickup Closed	Brown, Shirley Adam	Deer Creek Cv Deer Creek Cv	District 1	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
39550 A	06/07/23 14:18:00	06/08/23 15:37:00	06/08/23	Limb Pickup Closed	Brown, Shirley Hearst, Mark	Grayhawk Dr Grayhawk Dr	District 1	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
39552 A	06/07/23 14:49:00	06/09/23 15:34:00	06/08/23	Limb Pickup Closed	Brown, Shirley Valerie	Way Rd Way Rd	District 5	Medium Priority
	Dur (hrs/days)	48	2	Limbs and ply wood boards need picking up				
39554 A	06/08/23 08:43:00	06/09/23 15:35:00	06/09/23	Limb Pickup Closed	Brown, Shirley Jones, Reginald	Providence Dr Providence Dr	District 3	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
39557 A	06/08/23 10:40:00	06/09/23 15:20:00	06/09/23	Limb Pickup Closed	Brown, Shirley Breazale, Betsy-Ann	Lake Cavalier Rd Lake Cavalier Road	District 3	Medium Priority
	Dur (hrs/days)	24	1	Needs limb pickup across the street from her house.				
39560 A	06/08/23 12:50:00	06/09/23 15:14:00	06/09/23	Limb Pickup Closed	Brown, Shirley Higginbotham, Greg	Falls Crossing Falls Crossing		Medium Priority
	Dur (hrs/days)	24	1	Will you have someone pick up some limbs at 252 Falls Crossing?				
39561 A	06/08/23 12:51:00	06/09/23 15:19:00	06/09/23	Limb Pickup Closed	Brown, Shirley Vernon, Kent	Crabapple Gr Crabapple Grove	District 3	Medium Priority
	Dur (hrs/days)	24	1	Needs limb pickup				

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39562 A	06/08/23 14:17:00	06/21/23 10:00:00	06/09/23 13	Signage Installation Closed Need speed limit signs on Way Rd starting at Douglass Store.	Brown, Shirley Caller	Way Rd Way Rd	District 5	Medium Priority
39563 A	06/08/23 14:26:00	06/09/23 15:17:00	06/09/23 1	Limb Pickup Closed Needs limb pickup	Brown, Shirley Hardy, Brian	Ashbrooke Blvd Ashbrooke Boulevard Madison 39110	District 3	Medium Priority
39564 A	06/08/23 14:39:00	06/13/23 14:15:00	06/09/23 5	Limb Pickup Closed Limbs pick up	Brown, Shirley May	West Deerfield Dr W Deerfield Dr	District 5	Medium Priority
39569 A	06/09/23 08:49:00	06/12/23 15:14:00	06/10/23 3	Limb Pickup Closed Limb Pickup	Brown, Shirley Caller	Chapel Hill Rd 373 Chapel Hills Rd	District 3	Medium Priority
39570 A	06/09/23 12:45:00	06/20/23 14:58:00	06/10/23 11	Pot Holes Closed Name: Sam Jew	Brown, Shirley Jew, Sam	Northshore Blvd Northshore Blvd	District 3	Medium Priority
39571 A	06/09/23 14:03:00	06/12/23 15:14:00	06/10/23 3	Limb Pickup Closed Needs limb pickup	Brown, Shirley Serrant, Ashley	Ashbrooke Blvd Ashbrooke Blvd	District 3	Medium Priority
39572 A	06/09/23 14:04:00	06/12/23 15:16:00	06/10/23 3	Limb Pickup Closed Needs limb pickup	Brown, Shirley Joyner, Nancy	Sagefield Dr Sagefield Drive	District 4	Medium Priority
39573 A	06/09/23 14:05:00	06/12/23 15:15:00	06/10/23 3	Limb Pickup Closed Needs limb pickup	Brown, Shirley Farr, Camille	Oak Trail Oak Trail	District 1	Medium Priority
39574 A	06/09/23 14:38:00	06/12/23 15:15:00	06/10/23 3	Limb Pickup Closed Limbs pick up	Brown, Shirley Lou Ella	Pisgah Bottom Rd Pisgah Bottom Rd	District 5	Medium Priority
39575 A	06/09/23 15:52:00	06/14/23 15:54:00	06/10/23 5	Limb Pickup Closed Limbs and chairs pick up	Brown, Shirley Oster, Mick	Cedar Green Cv Cedar Green Cv	District 4	Medium Priority

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39576 A	06/12/23 07:22:00	06/22/23 09:35:00	06/13/23 10	Limb Pickup Closed Limb pickup	Brown, Shirley William	Deerfield Club Dr 214 Deerfield Club Dr	District 1	Medium Priority
39578 A	06/12/23 07:31:00	06/13/23 14:15:00	06/13/23 1	Limb Pickup Closed Several limb pickups throughout the area	Brown, Shirley Nicole	Oak Trail Oak Trail	District 1	Medium Priority
39579 A	06/12/23 07:35:00	06/14/23 15:53:00	06/13/23 2	Limb Pickup Closed Limb pickup	Brown, Shirley Harper	Trailbridge Crossing 103 Trailbridge Crossing		Medium Priority
39580 A	06/12/23 07:57:00	06/20/23 15:09:00	06/13/23 8	Limb Pickup Closed Limb pickup on Hampton Hill Blvd	Brown, Shirley Hill	Grandwood Dr Grandwood Dr		Medium Priority
39581 A	06/12/23 08:04:00	06/13/23 14:12:00	06/13/23 1	Limb Pickup Closed Limb pickup 148 Sagefield Sq also Mattress pickup	Brown, Shirley Fowler	Sagefield Sq 142 Sagefield Square	District 4	Medium Priority
39584 A	06/12/23 08:18:00	06/13/23 14:09:00	06/13/23 1	Limb Pickup Closed Limb pickup	Brown, Shirley Degina	Audubon Woods 403 Audubon Woods	District 1	Medium Priority
39585 A	06/12/23 08:25:00	06/13/23 14:10:00	06/13/23 1	Limb Pickup Closed Limb pickup	Brown, Shirley Ryan	Southwood Dr 101 Southwood Dr	District 1	Medium Priority
39587 A	06/12/23 08:49:00	06/14/23 15:53:00	06/13/23 2	Limb Pickup Closed Limb pickup	Brown, Shirley Jefferys	Cedar Green Dr 125 Cedar Green Dr	District 4	Medium Priority
39589 A	06/12/23 09:02:00	06/14/23 15:03:00	06/13/23 2	Limb Pickup Closed Limb pickup at another address also	Brown, Shirley Whitney, Joel	North Oak Dr 120 North Oak Dr	District 1	Medium Priority
39590 A	06/12/23 09:10:00	06/14/23 15:53:00	06/13/23 2	Limb Pickup Closed Limb pickup	Brown, Shirley Strong	Strong Rd 204 Strong Rd	District 1	Medium Priority

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39591 A	06/12/23 09:39:00	06/14/23 15:04:00	06/13/23	Limb Pickup Closed	Brown, Shirley Masters	Stillhouse Creek Dr 229 Stillhouse Creek Dr	District 3	Medium Priority
	Dur (hrs/days)	48	2	Limb pickup				
39593 A	06/12/23 10:02:00	06/13/23 14:11:00	06/13/23	Limb Pickup Closed	Brown, Shirley Wayne	Oil Mill Quarters Rd 105 Oil Mill Quarters Rd	District 5	Medium Priority
	Dur (hrs/days)	24	1	1388 Hwy 16 W has a pick up also				
39597 A	06/12/23 12:18:00	06/13/23 14:10:00	06/13/23	Limb Pickup Closed	Brown, Shirley Michael	Middlefield Dr Middlefield Dr	District 1	Medium Priority
	Dur (hrs/days)	24	1	Limb pickup				
39598 A	06/12/23 14:50:00	06/13/23 14:10:00	06/13/23	Limb Pickup Closed	Brown, Shirley Valentine, Will	Harvey Crossing Harvey Crossing	District 1	Medium Priority
	Dur (hrs/days)	24	1	limb pickup				
39600 A	06/12/23 14:53:00	06/14/23 15:52:00	06/13/23	Limb Pickup Closed	Brown, Shirley Jones, Trayvon	Channing Cir Channing Circle	District 4	Medium Priority
	Dur (hrs/days)	48	2	Needs limb pickup				
39601 A	06/12/23 15:09:00	06/20/23 07:29:00	06/13/23	Limb Pickup Closed	Brown, Shirley Caldwell, Ben	Quail Hollow Quail Hollow	District 1	Medium Priority
	Dur (hrs/days)	192	8	Limb pickup				
39606 A	06/12/23 15:32:00	06/20/23 15:11:00	06/13/23	Limb Pickup Closed	Brown, Shirley Brittingham, David	Channing Cir Channing Circle	District 4	Medium Priority
	Dur (hrs/days)	192	8	Needs limb pickup				
39609 A	06/13/23 08:22:00	06/20/23 07:30:00	06/14/23	Limb Pickup Closed	Brown, Shirley Lumpkin, Joyce	Tanglewood Dr Tanglewood Dr	District 1	Medium Priority
	Dur (hrs/days)	168	7	Limbs pick up				
39610 A	06/13/23 08:25:00	06/14/23 15:02:00	06/14/23	Limb Pickup Closed	Brown, Shirley Summers, Shawn	Sagefield Sq Sagefield Sq	District 4	Medium Priority
	Dur (hrs/days)	24	1	Limbs pick up				
39611 A	06/13/23 08:26:00	06/13/23 14:12:00	06/14/23	Limb Pickup Closed	Brown, Shirley Unknown	Sagefield Sq Sagefield Sq	District 4	Medium Priority
	Dur (hrs/days)	0	0	Limbs pick up				

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39612 A	06/13/23 08:57:00	06/22/23 15:26:00	06/14/23 9	Limb Pickup Closed Limbs pick up	Brown, Shirley Tom	Meadowgreen Ln Meadowgreen Ln	District 1	Medium Priority
39615 A	06/13/23 11:28:00	06/22/23 09:41:00	06/14/23 9	Pot Holes Closed Bad potholes at the entrance of Hartfield Sudv, and throughout the neighborhood	Brown, Shirley Unknown	Hartfield Dr Hartfield Sudv	District 3	Medium Priority
39616 A	06/13/23 11:29:00	06/14/23 15:03:00	06/14/23 1	Trash Related Closed Need mattress pick up	Brown, Shirley Kristi	Cherry Rose Ln Cherry Rose Ln	District 4	Medium Priority
39618 A	06/13/23 11:32:00	06/14/23 15:51:00	06/14/23 1	Limb Pickup Closed Limbs pick up	Brown, Shirley William	Creekside Dr Creekside Dr	District 1	Medium Priority
39622 A	06/13/23 14:30:00	06/20/23 15:16:00	06/14/23 7	Limb Pickup Closed Limbs pick up	Brown, Shirley Kim	West Deerfield Dr W Deerfield Dr	District 5	Medium Priority
39623 A	06/13/23 14:39:00	06/20/23 07:26:00	06/14/23 7	Limb Pickup Closed Limbs pick up	Brown, Shirley Sanders, Ann	Twin Cedars Dr Twin Cedars Dr	District 1	Medium Priority
39624 A	06/13/23 14:40:00	06/21/23 10:01:00	06/14/23 8	Trash Related Closed need table, dresser, etc pick up	Brown, Shirley Sanders, Velma	Williams Rd Williams Rd	District 5	Medium Priority
39626 A	06/13/23 15:47:00	06/14/23 15:05:00	06/14/23 1	Limb Pickup Closed Limbs throughout the street	Brown, Shirley Caller	Huber St Huber St		Medium Priority
39632 A	06/14/23 09:39:00	06/20/23 14:57:00	06/15/23 6	Limb Pickup Closed Limbs pick up	Brown, Shirley Williams, Andy	Twin Cedars Ln Twin Cedars Ln	District 1	Medium Priority
39634 A	06/14/23 10:14:00	06/20/23 15:14:00	06/15/23 6	Limb Pickup Closed Limbs pick up	Brown, Shirley Sandy	Southwood Dr Southwood Dr	District 1	Medium Priority

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39635 A	06/14/23 10:15:00 Dur (hrs/days)	06/20/23 15:16:00 144	06/15/23 6	Limb Pickup Closed Needs limb pickup	Brown, Shirley Lee, Debra	Trailbridge Bend Trailbridge Bend Canton 39046		Medium Priority
39637 A	06/14/23 10:24:00 Dur (hrs/days)	06/22/23 15:25:00 192	06/15/23 8	Limb Pickup Closed Limbs pick up	Brown, Shirley Maxey, Patricia	Hackberry Ln Hackberry Ln	District 1	Medium Priority
39638 A	06/14/23 10:25:00 Dur (hrs/days)	06/23/23 14:44:00 216	06/15/23 9	Limb Pickup Closed Limbs pick up	Brown, Shirley Billy	Hanover Street Hanover St		Medium Priority
39639 A	06/14/23 10:41:00 Dur (hrs/days)	06/20/23 15:12:00 144	06/15/23 6	Limb Pickup Closed Limbs pick up	Brown, Shirley Michael	Channing Cir Channing Cir	District 4	Medium Priority
39641 A	06/14/23 13:20:00 Dur (hrs/days)	06/20/23 15:16:00 144	06/15/23 6	Limb Pickup Closed Limbs pick up	Brown, Shirley Roderick	West Elbridge Way W Elbridge Way	District 4	Medium Priority
39642 A	06/14/23 13:22:00 Dur (hrs/days)	06/20/23 15:10:00 144	06/15/23 6	Limb Pickup Closed Limbs pick up	Brown, Shirley Dayakar	Harvey Cir Harvey Cir	District 1	Medium Priority
39649 A	06/14/23 15:39:00 Dur (hrs/days)	06/20/23 07:25:00 144	06/15/23 6	Limb Pickup Closed Needs limb pickup	Brown, Shirley Coon, David	Sunset Cir Sunset Circle	District 1	Medium Priority
39651 A	06/15/23 13:23:00 Dur (hrs/days)	06/20/23 07:27:00 120	06/16/23 5	Limb Pickup Closed Limbs pick up	Brown, Shirley Tracy	Twin Cedars Dr Twin Cedars Dr	District 2	Medium Priority
39654 A	06/15/23 14:28:00 Dur (hrs/days)	06/22/23 15:27:00 168	06/16/23 7	Limb Pickup Closed limb pickup	Brown, Shirley Dewees, Kim	Fairgreen Cv Fairgreen Cove	District 1	Medium Priority
39657 A	06/15/23 15:32:00 Dur (hrs/days)	06/22/23 09:37:00 168	06/16/23 7	Limb Pickup Closed Need limb pickup	Brown, Shirley Elaine	Spike Ridge Spike Ridge	District 1	Medium Priority

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Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
39660	A	06/16/23 10:56:00	06/23/23 14:42:00	06/17/23	Limb Pickup Closed Limbs pick up	Brown, Shirley Jenniifer	Chartres Dr Chartres Dr	District 3	Medium Priority
		Dur (hrs/days)	168	7					
39665	A	06/16/23 11:06:00	06/22/23 09:34:00	06/17/23	Limb Pickup Closed Limbs pick up	Brown, Shirley Eleisee, Al	Beaver Bend Beaver Bend	District 1	Medium Priority
		Dur (hrs/days)	144	6					
39683	A	06/19/23 08:20:00	06/22/23 09:41:00	06/20/23	Limb Pickup Closed Limbs pick up	Brown, Shirley Cynthia	Glenview Ct Glenview Ct	District 4	Medium Priority
		Dur (hrs/days)	72	3					
39684	A	06/19/23 08:23:00	06/20/23 14:54:00	06/20/23	Trash Related Closed A piece of foam or couch cushion needs picking up on the side of the road close to this address	Brown, Shirley Annette	Stump Bridge Rd Stump Bridge Rd	District 5	Medium Priority
		Dur (hrs/days)	24	1					
39694	A	06/19/23 10:56:00	06/20/23 15:11:00	06/20/23	Limb Pickup Closed Limbs pick up	Brown, Shirley Katie	Middlefield Dr Middlefield Dr	District 1	Medium Priority
		Dur (hrs/days)	24	1					
39695	A	06/19/23 11:27:00	06/23/23 13:09:00	06/20/23	Limb Pickup Closed Limbs pick up	Brown, Shirley Barnes, Felicia	Providence Dr Providence Dr	District 3	Medium Priority
		Dur (hrs/days)	96	4					
39698	A	06/19/23 13:02:00	06/22/23 09:30:00	06/20/23	Limb Pickup Closed Limbs pick up	Brown, Shirley Robert	Hampton Hills Blvd Hampton Hills Blvd	District 4	Medium Priority
		Dur (hrs/days)	72	3					
39700	A	06/19/23 13:07:00	06/23/23 14:44:00	06/20/23	Limb Pickup Closed Limbs pick up	Brown, Shirley Adcock, Ben	Huber St Huber St		Medium Priority
		Dur (hrs/days)	96	4					
39706	A	06/19/23 13:34:00	06/27/23 09:21:00	06/20/23	Limb Pickup Closed Limbs pick up	Brown, Shirley Vonda	Bradfield Rd Bradfield Rd	District 4	Medium Priority
		Dur (hrs/days)	192	8					
39708	A	06/19/23 14:38:00	06/22/23 15:25:00	06/20/23	Limb Pickup Closed Limbs pick up	Brown, Shirley Demus, Brenda	Oak Trail Oak Trail	District 1	Medium Priority
		Dur (hrs/days)	72	3					

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Req # Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
39712 A	06/20/23 07:08:00	06/22/23 15:25:00	06/21/23	Limb Pickup Closed Limb pickup	Brown, Shirley Wash	Hwy 16 Hwy 16 W	District 5	Medium Priority
	Dur (hrs/days) 48		2					
39717 A	06/20/23 09:14:00	06/27/23 09:21:00	06/21/23	Limb Pickup Closed Limbs pick up	Brown, Shirley Lucas	Stonewater Cove Stonewater Cv		Medium Priority
	Dur (hrs/days) 168		7					
39724 A	06/20/23 09:30:00	06/23/23 14:42:00	06/21/23	Limb Pickup Closed Helen,	Brown, Shirley Higginbotham, Greg	Salems Ct Salem Court	District 2	Medium Priority
	Dur (hrs/days) 72		3					
39730 A	06/20/23 10:41:00	06/22/23 09:42:00	06/21/23	Pot Holes Closed Name: Carol Dendy	Brown, Shirley Dendy, Carol	Northshore Blvd Northshore Blvd	District 3	Medium Priority
	Dur (hrs/days) 48		2					
39736 A	06/20/23 13:17:00	06/27/23 09:22:00	06/21/23	Trash Related Closed Need basketball goal pick up that was damaged during the storm	Brown, Shirley Andria	Falls Crossing Fall's Crossing		Medium Priority
	Dur (hrs/days) 168		7					
39747 A	06/21/23 07:16:00	06/22/23 09:48:00	06/22/23	Limb Pickup Closed Needs limb pickup	Brown, Shirley Booker, Virginia	Audobon Woods Audobon Woods	District 1	Medium Priority
	Dur (hrs/days) 24		1					
39748 A	06/21/23 07:17:00	06/22/23 15:26:00	06/22/23	Limb Pickup Closed Needs limb pickup	Brown, Shirley Jefferson, Kevin	Meadowgreen Ln Meadowgreen Ln	District 1	Medium Priority
	Dur (hrs/days) 24		1					
39749 A	06/21/23 07:20:00	06/23/23 14:43:00	06/22/23	Limb Pickup Closed Limb Pickup	Brown, Shirley Caller	Belle Court Belle Ct	District 2	Medium Priority
	Dur (hrs/days) 48		2					
39750 A	06/21/23 08:03:00	06/22/23 09:44:00	06/22/23	Pot Holes Closed Name: Ted Fortenberry	Brown, Shirley Fortenberry, Ted	Bellevue Dr Bellevue Drive	District 4	Medium Priority
	Dur (hrs/days) 24		1					
39772 A	06/21/23 15:02:00	06/22/23 15:28:00	06/22/23	Limb Pickup Closed Need limb pickup	Brown, Shirley Bradfield	Hwy 16 W Hwy 16 W		Medium Priority
	Dur (hrs/days) 24		1					

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Closed - Requests Closed on or prior to Target Date

Req #	Request Grade	Request Date/Time	Close Date/Time	Target Date	Type	Assignee / Caller	Location / Address	District	Priority
39777	A	06/21/23 15:57:00	06/22/23 15:28:00	06/22/23	Limb Pickup Closed	Brown, Shirley Gardner, Mary	Hackberry Ln Hackberry Ln	District 1	Medium Priority
		Dur (hrs/days)	24	1	Limbs pick up				
39779	A	06/22/23 07:05:00	06/23/23 14:43:00	06/23/23	Limb Pickup Closed	Brown, Shirley Unknown	Belle Terre Dr Belle Terre Dr	District 3	Medium Priority
		Dur (hrs/days)	24	1	Limbs pick up				
39821	A	06/23/23 16:08:00	06/27/23 09:19:00	06/24/23	Limb Pickup Closed	Brown, Shirley Tate, Billy	Huber St Huber St		Medium Priority
		Dur (hrs/days)	96	4	Needs limb pickup				
39822	A	06/23/23 16:09:00	06/27/23 09:20:00	06/24/23	Limb Pickup Closed	Brown, Shirley Ellis, Nick	Huber St Huber St		Medium Priority
		Dur (hrs/days)	96	4	Needs limb pickup				
39826	A	06/26/23 08:33:00	06/27/23 09:22:00	06/27/23	Limb Pickup Closed	Brown, Shirley Sims, Louis	Northwind Dr Northwind Dr		Medium Priority
		Dur (hrs/days)	24	1	Limbs pick up				

125 Closed - Requests Closed on or prior to Target Date

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Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target						
Grade	Date/Time	Date/Time	Date	Type	Assignee / Caller	Location / Address	District	Priority	
Total Requests:		125							